

	<p style="text-align: center;"><b>THE SCHOOL BOARD OF LEE COUNTY</b> <i>Compliance Advisory Committee</i> Dr. James A. Adams Public Education Center Monday, October 9, 2006 6:00 p.m.</p>
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**Committee Members Present:** Mr. Jack Eikenberg (Chairman), Mr. Mike Arno, Mr. James Hebner, Ms. Lynn James, Ms. Lynne Lampila, Mr. Tim Loughren, Ms. Vicki Santini, Ms. Charlene Serino, Mr. Richard Young

**Committee Members Absent:** Ms. Arlene Franklin, Mr. Charles Gutekunst, Mr. Orin Opperman, Mr. Raymond Rhodes, Ms. Virginia Wallace, Ms. Patricia Ward

**Board Liaison:** Dr. Jane Kuckel

**District Staff Liaison:** Mrs. Greta S. Campbell

**Guests:** Dr. Greg Adkins, Dr. Jim Browder, Mr. Joe Donzelli

**Recording Secretary:** Mrs. Sheila Stancel

**Welcome**

The Chairman opened the meeting at 6:00 p.m., welcomed everyone, and announced we would go immediately into the call center discussion in consideration of Dr. Browder's time.

**Public Comment (Agenda Items only)**

None

**Board Member Comments**

Dr. Kuckel shared her plan for the committee this year is to work on the topic of continuous improvement and to create a formula for developing new topics and continuing through the topics in sequence during the year.

**Board Auditor Comments**

N/ A

**New Business**

**Election of Chairman and Vice-Chairman**

Not addressed at this meeting.

**Call Center/ Hotline:** Dr. Browder reported on the call center's effectiveness and procedures for callers. The call center in the first six full months has been used primarily as an information line with minimal reports received requiring investigations. All callers reporting a personnel issue are connected directly from the call center to the Human Resources office to a coordinator or director for the information report still allowing callers to remain anonymous. This process allows the issue to remain confidential until the investigation is completed before becoming a matter of public record. Dr. Browder recommends the call center be maintained for one year and at that time the committee can study the data and make a recommendation to the Board. Mr. Eikenberg questioned whether transferring callers who have complaints about employees to the District's Human Resource department subverts the reason for a third party call center which is anonymity. A discussion continued regarding concerns of receiving written reports from the call center with sensitive personnel issues which immediately become public record and open for media to report. The discussion will continue at the November meeting at

*Approved 11/13/06*

which time Mr. Charlie Swain from Lee Memorial Health Systems will speak regarding their call center. A request will be made to invite Mr. Keith Martin, Board Attorney, to attend to clarify the public record laws as they relate to the School District.

**Web Based Survey:** Dr. Browder reported that we are looking at a web-based survey company that will assist the district in providing input from targeted local community groups in a cost effective manner. In addition the recommendation will request a single paper/pencil random survey to reach the broad base of the community.

**Communications Department:** Mr. Joe Donzelli reported on the strategic communications report he submitted to Dr. Browder including the redesigned web site, expanding the media coverage in the district to include our cable channel, web clips and not relying on the local media to publish positive reports, and suggested community forums with the superintendent targeting community groups in an informal round table setting. The complete report will be shared with this committee after it has gone to the Board briefing meeting.

**Approval of Minutes**  
**(September 11, 2006)**

The Chairman asked if there were any changes/corrections to the Minutes of the September 11, 2006 meeting. Hearing none he called for a Motion to approve the Minutes. Motion was made, seconded, and carried 9-0.

**Public Comment**

None

**Good of the Order**

Mr. Eikenberg summarized the history of the committee to the new members and asked for introductions around the table. Ms. Lynn James asked for information on the funding process of ESE programs and how funds get to the classroom. Ms. Lynne Lampilla asked for information on the district's strategic planning process and its effectiveness. Mr. Young asked about the opportunity to meet at a school site for a future meeting. It was suggested by Dr. Kuckel that the tour of a school be scheduled one half hour before the meeting so not to take away time from the agenda. Mr. Eikenberg will prepare a list of topics for review at the November meeting which shall be prioritized by the committee for the upcoming year.

**Adjournment**

The Chairman adjourned the meeting at 8:00 p.m.

**Next Meeting Date**

The next meeting of the Compliance Advisory Committee is scheduled for **Monday, November 13, 2006**, at 6:00 p.m. in the Superintendent's Conference Room on the third floor of the Dr. James A. Adams Public Education Center, 2055 Central Avenue, Fort Myers, Florida.

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